iCam365

ENGLISH DESCRIPTION ON THE BACK
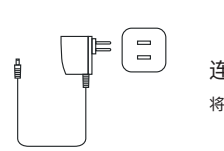
iCam365快速操作手册

WIFI摄像机

20210618

请务必扫描上方二维码下载
"iCam365" APP

A 连接设备

下载APP

使用手机的"扫一扫"功能扫描二维码,下载并安装"iCam365"APP

连通电源

将设备连通电源,持续3分钟左右直到发出提示音

B 添加设备

01.登录"iCam365"APP

02.添加设备

03.扫描机身二维码
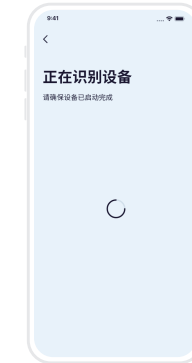
04.等待自动识别

05.选择要连接的WiFi,并输入密码

06.等待设备配置网络

09.添加成功,设备命名

完成后设备会出现在你的首页
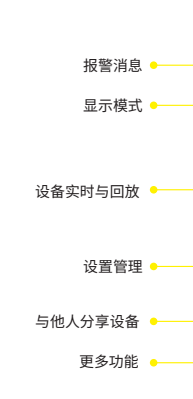
C 功能说明

报警消息
显示模式
设备实时与回放
设置智能管理
与他人分享设备
更多功能
AI服务
云录像服务

智能摄像机

设备设置
更多功能
声音开关
全屏
回放
云回放
方向控制
对讲

画中画设备

方向控制
声音开关

镜头1
镜头2

D 常见问题

问题	原因/解决方案
添加设备不成功怎么办?	检查WiFi密码是否正确,并且可以正确连接网络,然后对RESET键操作,完成后再重新添加一次。
如何将录像下载到手机中?	点击按钮区域界点击"+"号,选择录像即可。
显示设备离线怎么办?	失确认电源和网络供电是否正常,没有问题再将摄像机断电重启,如果重启后依然掉线,请在APP里移除设备重扫,然后重新添加。
存储卡满了,如何处理?	无需手动处理,摄像机当存储卡容量剩余小于等于500M时会自动覆盖最早的录像文件
存储卡显示无存储卡或异常	1.摄像机不支持热插拔,插拔存卡的时候,需要断电,请重启下摄像机。 2.重启摄像机依然识别不到内存卡,请更换新卡测试。 3.更换新卡依然无法识别,可能是卡槽损坏,或者是排线松弛,联系供应商或者服务提供商更换设备。
收不到告警消息怎么办?	确认系统是否关闭了iCam365的消息推送权限,如关闭请在手机设置中开启"消息通知"权限开启检查在设备设置中是否关闭了消息推送。 告警消息是多保存7天

A Connect the device

B Add device   App will be updated continuously, and the interface is subject to App

C Function Description   App will be updated continuously, and the interface is subject to App   App will be updated continuously, and the interface is subject to App

D Common problem

A Connect the device

Scan QR code to download "iCam 365" APP

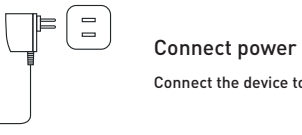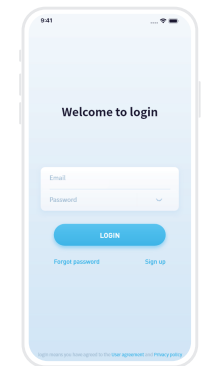**Download the app**

Use the "Scan" function of your mobile phone to scan the QR code, download and install the "iCam365" APP

Connect power

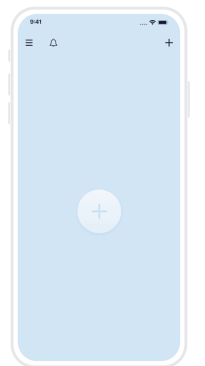Connect the device to the power supply and wait for about 1 minute to check whether the message push is turned off in the device settings.
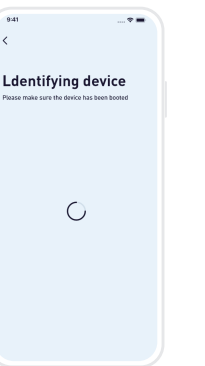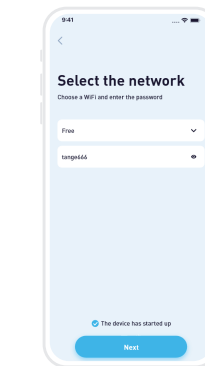
B Add device

Welcome to login

01.log in
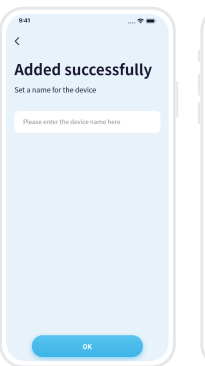
02.Add device

03.Scan the QR code of the fuselage

Identifying device
Please make sure the device has been bound

04.Waiting for a utomatic recognition

Select the network
Choose a WiFi next work the password

05.Select the WiFi to connect to and enter the password

Configuring network
The process takes about 1-2 minutes, but to connect the router mobile phone all the device is close to
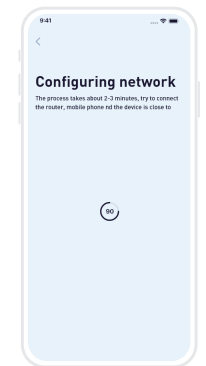
06.Waiting to configure the network

Added successfully
Set a name for the device

09.The addition is complete, the device is named

Smart Camera
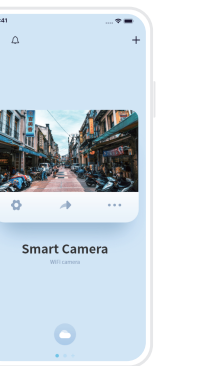
The device will appear on your homepage

C Function Description

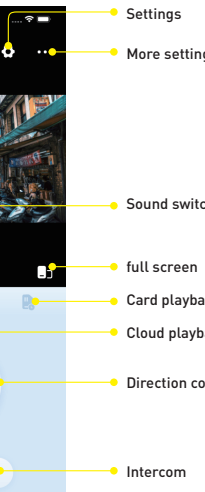Alarm message

Display mode

Live and playback

Settings

Share the device

More features

Intelligent Recognition

Cloud recording

Smart Camera

Settings

More settings

Sound switch

full screen

Card playback

Cloud playback

Direction control

Intercom

D Common problem

double lens

Lens 1

Lens 2

Direction control

Sound switch

Problems	Solution
What should I do if the device is unsuccessfully added?	Check whether the WiFi password is correct, and the network can be connected correctly, then RESET the camera, and add it again after completion.
How to download video?	Click the video area and then click the "+" sign to select the video.
What if the display device is offline?	First confirm whether the power supply and network are normal, and there is no problem before powering off the camera and restarting it. If the connection is still disconnected
The memory card is full, what should I do?	No manual processing is required. When the remaining memory card capacity is less than or equal to 500M, the camera will automatically overwrite the oldest video file.
The memory card shows no memory card or abnormal.	1. The camera does not support hot swapping. When inserting a memory card, it needs to be powered off. Please restart the camera.2. The memory card is still not recognized after restarting the camera, please replace with a new card and test again.3. If the memory card is still not recognized, the card slot may be damaged or the cable is faulty. Contact the supplier to replace the device.
What should I do if I cannot receive the warning message?	Confirm whether the system has turned off the message push permission of iCam365. If it is turned off, please turn on the "message notification" permission in the phone settings and check whether the message push is turned off in the device settings. Alarm messages are stored for up to 7 days